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Report: #631596

## Report: LegalZoom



Reported By: ShopperX ( Internet )  
USA

LegalZoom Hire these guys and you'll be flushing your money down the toilet in a zoom! Internet

**\*UPDATE by author...** Still no word from Legalzoom.com

### LegalZoom

Internet  
United States of America  
Phone:  
Web Address: [www.legalzoom.com](http://www.legalzoom.com)

Category: [Lawyers](#)

Submitted: Sunday, August 15, 2010  
Last posting: Monday, August 16, 2010

### Report & Rebuttal:

Author
  Consumer
  Employee

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If anybody is reading this and is thinking about using Legalzoom.com to begin a business entity please stop drop and roll because you are about to be on fire. I mean you going to be burned! Their [customer service](#) is not the worst, but it sure isn't good. In my opinion the documents they wrote up for me were of a very poor quality. Legalzoom also claims that they have a money back gaurentee. I tried to get my money back after I became very upset with their service and they refused so don't believe that. Another bad reason to use Legalzoom.com is that they do help you with all of the legal aspects of getting your [business](#) started. They basically do the bare minimum. That's why the prices are a little lower. I wish I would have just used a local lawyer who specialized in business law instead of Legalzoom.com. It would have been well worth paying a few extra bucks. It was really not a smart move, but being an inexperienced [entrepreneur](#) I figured since the price was so low and Robert Shapiro has such a good reputation I would use them. Here's a shocker, I'm pretty sure that I read some where, maybe even on this website, that Robert Shapiro doesn't even own Legalzoom.com. They just use him to sell their product. They didn't do an awful job, but their service just wasn't good enough to warrant considering them for any of my business needs. I would never use legalzoom.com ever again. Please find a local lawyer who specializes in business law and help guide you through the entire process. Do not use LEGALDOOM!

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